

**EGI GROUP L.L.C.** through our main activities, production of pasta, processing of peanuts, chocolate cream, flips, chips and cookies, we want to produce safe and high quality products, to build customer and **business loyalty with ethical principles**. The company is committed to implementing the quality and safety management system of food in accordance with GFSI (IFS FOOD Ver.7) principles, committed to **producing safe, quality products**, and introducing the best production practices that will meet the legal, process, specification and market requirements.

**EGI GROUP L.L.C.** is committed to continuous training of workers, improvement of product quality and implementation of good production practices. Special commitment to the selection of suppliers, raw materials, processing and environmental protection.

A team of highly motivated staff determined to deliver the highest level of products and services. Our strength comes from our **commitment towards our customers/buyers**, partners, employees, ourselves and **food safety culture**.

Our goal is to provide quality and safe products and services that fully meet our customers' requirements and legal requirements, ensure a **stable financial situation** and achieve the interests of the company's owners.

Through the implementation of the food quality and safety management system in a correct, ethical, and personal responsibility and in accordance with the GFSI (IFS FOOD Ver.7) principles, we will manage the meet the customer, product and service requirements, and owners, employees and society requirements in general.

**Key environmental aspects** (per EN ISO 14001): indicating that the company identifies the environmental aspects related to its activities, products and services, to determine the important environmental aspects and that the effective monitoring and supervision methods are used.

The company respects the environmental aspects and is harmonized with the requirements of the Ministry of Environment of the Republic of Kosovo.

To achieve our goal, the management and employees of **EGI GROUP L.L.C.** are obliged to:

- Fulfil the demands, needs and expectations of the customer, in accordance with the required specifications;
- Act in accordance with the shared responsibilities and defined procedures;
- Constantly meet the requirements arising from the European directives on products;
- Work continuously to improve the effectiveness and efficiency of **work processes** and personnel skills;
- Act preventively in order to avoid non-conformities;
- Know, implement and review the quality management and food safety policy.

The established obligations can only be achieved with the knowledge, professionalism, experience and motivation of our employees, raising their skills as well as keeping up with the technological development and market demands.

Peja, 01.03.2023

Executive Director: Argëzon Havolli